Capabilities Statement / Narrative

Advanced TurnKey Solutions, Inc. (ATKSI)

Unified Communications • Telecommunications • Network Engineering • Managed IT Services

📍 *St. Pete Beach, Florida* | 🌐 *Nationwide Service Delivery*

COMPANY OVERVIEW

Advanced TurnKey Solutions, Inc. (ATKSI) is an experienced **telecommunications telephony and IT solutions provider** delivering secure, scalable, and mission-reliable communications and network services to public-sector clients. With **35+ years of industry experience**, ATKSI supports government agencies in modernizing legacy systems, improving operational continuity, and ensuring secure, high-availability communications environments.

ATKSI provides **end-to-end lifecycle support**—from assessment and design to implementation, monitoring, and ongoing operations—serving as a single accountable partner for complex IT and telecom environments.

CORE COMPETENCIES

Unified Communications & VoIP

- IP telephony and enterprise voice systems.
- UCaaS / CCaaS platforms integration.
- Secure voice, video, and collaboration solutions.
- Legacy PBX modernization and migration.

Telecommunications & Network Engineering

- LAN/WAN architecture and deployment.
- Secure VPNs, firewalls, and QoS optimization.
- Multi-site and distributed network environments.
- Telecom infrastructure upgrades and integration.

Managed IT & Network Services

- 24/7 monitoring and technical support.
- Network administration and lifecycle maintenance.
- Backup, disaster recovery, and continuity planning.
- Performance management and issue resolution.

Contact Center Technologies

- AI Chatbots / AI Agent, Agent Assistance.
- IVR and ACD call routing solutions.
- Call recording, analytics, and reporting.
- Customer engagement and workforce management optimization tools.

Cloud & Hybrid Solutions

- Cloud-enabled communications platforms (XaaS).
- Hybrid on-prem/cloud infrastructure integration and migration.
- Zero Trust Security (ZTS) Subjects, Policies, and Resources.
- Scalable and Highly Reliable service delivery.

DIFFERENTIATORS

- **Government-Ready Delivery Model** – Structured, accountable, and compliance-aware service delivery.

- **Technology-Agnostic Approach** – Vendor-neutral recommendations aligned to mission needs.

- **End-to-End Capability** – Design, deployment, operations, and sustainment under one contract.

- **Proven Experience** – 1,000+ completed telecom and IT projects.

- **Cost-Effective Modernization** – Focus on lowering total cost of ownership while improving performance.

PAST PERFORMANCE

ATKSI has supported **enterprise and multi-location environments** requiring high reliability, secure communications, and continuous uptime. Past performance includes large-scale UC deployments, network modernization projects, and managed services engagements supporting mission-critical operations.

📌 *Detailed past performance and references available upon request.*

Primary NAICS Codes

541512 – Computer Systems Design Services
Designing, integrating, and managing IT systems, including unified communications, network architecture, and systems integration.

541513 – Computer Facilities Management Services
Ongoing management, monitoring, and support of client IT and communications infrastructure.

541519 – Other Computer Related Services
Covers specialized IT services such as VoIP, UCaaS/CCaaS integration, troubleshooting, and technology consulting not classified elsewhere.

Telecommunications & Network Services

517810 – All Other Telecommunications
VoIP, cloud communications, unified communications, and non-traditional telecom services.

517311 – Wired Telecommunications Carriers
Relevant for structured telecom infrastructure and connectivity projects (often included for UC/telephony providers).

Cloud, Hosting & Managed Services

518210 – Data Processing, Hosting, and Related Services
Cloud services, hosted communications platforms, managed IT, and hybrid infrastructure support.

Professional & Technical Consulting (Optional but Strategic)

541611 – Administrative Management and General Management Consulting Services
IT strategy, communications optimization, technology assessments, and modernization planning.

541690 – Other Scientific and Technical Consulting Services
Technology advisory services supporting system design, security, and operational efficiency.

Contact Center & Business Communications (Situational Use)

561422 – Telemarketing Bureaus and Other Contact Centers
Appropriate when bidding specifically on call center technology, ACD, IVR, or customer engagement systems (not for staffing).

Primary PSC CODES

D302 – IT Systems Development Services

Network design, UC architecture, VoIP systems, systems integration, and communications modernization.

D307 – IT Strategy and Architecture

Technology assessments, communications planning, cloud/UC migration strategy, and optimization.

D316 – Telecommunications Network Management

Management and monitoring of voice/data networks, performance optimization, QoS, and uptime assurance.

D317 – IT and Telecom Support Services

Managed services, troubleshooting, system support, and lifecycle maintenance.

Telecommunications & UC Services

R425 – Engineering and Technical Services (Telecommunications)

Telecom engineering, VoIP deployments, contact center systems, and infrastructure upgrades.

J061 – Maintenance of Telecommunications Equipment

Ongoing maintenance and repair of telecom, VoIP, and communications hardware/software.

Cloud, Hosting & Managed Services

D318 – IT Installation Services

Installation of network infrastructure, communications platforms, and cloud-connected systems.

D399 – Other IT Services, Not Elsewhere Classified

UCaaS, CCaaS, hybrid cloud support, and emerging communications technologies.

Contact Center & Business Communications (Situational / Optional)

R499 – Other Professional Services

Used when contact center technology, analytics, IVR, or customer engagement platforms are bundled into broader solutions.

COMPANY INFORMATION

- **Legal Name:** Advanced TurnKey Solutions, Inc.
- **Address:** 454 86th Ave, St. Pete Beach, FL 33706
- **Phone:** (727) 543-9667
- **Email:** support@atksi.com
- **Website:** https://atksi.com
- **SAM.gov:** Active (recommended to confirm)

CERTIFICATIONS

(Add as applicable)

- Small Business
- SBA Socioeconomic Certifications (if applicable)
- OEM / Technology Partner Certifications

AGENCY & CONTRACTING USE CASES

- ✔ IT & telephony modernization initiatives.
- ✔ Unified communications & collaboration upgrades.
- ✔ Managed network and telecom support.
- ✔ Contact center technology deployments.
- ✔ Secure hybrid and cloud communications.